



VPN Tracker 365

Password Prompts

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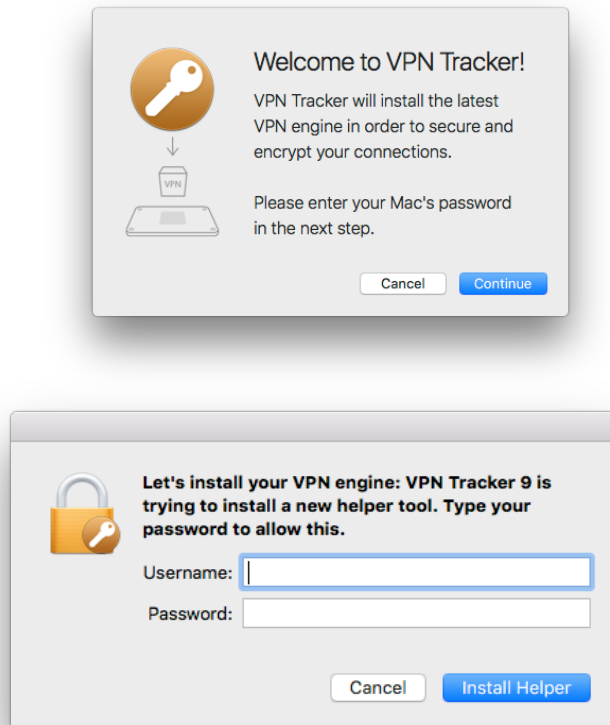
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Introduction

During the installation process and the configuration of your VPN connection VPN Tracker 365 will ask you for different passwords. In this document you will find an overview over the different password the app can ask you for.

Administrator password prompts



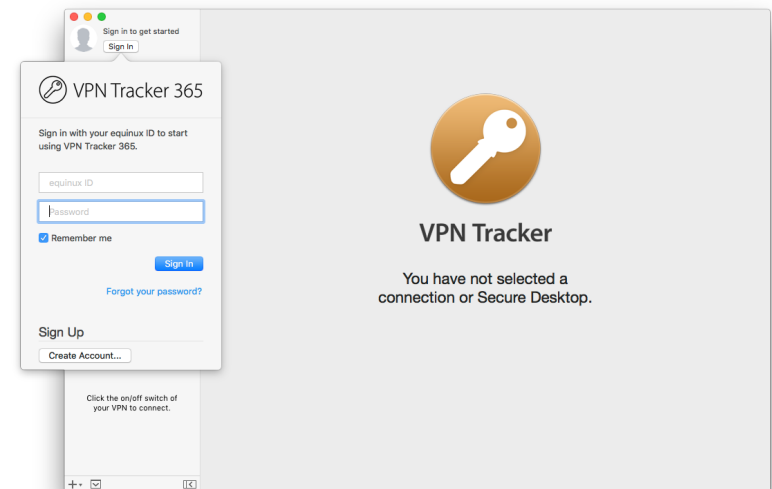
Which password do I enter here?

Enter the username and password of an administrator account on your Mac.

Why do I need to enter this password?

VPN Tracker needs to install or repair one of its back-end components. These components do the low-level network stuff and are necessary for VPN Tracker to work.

Licensing



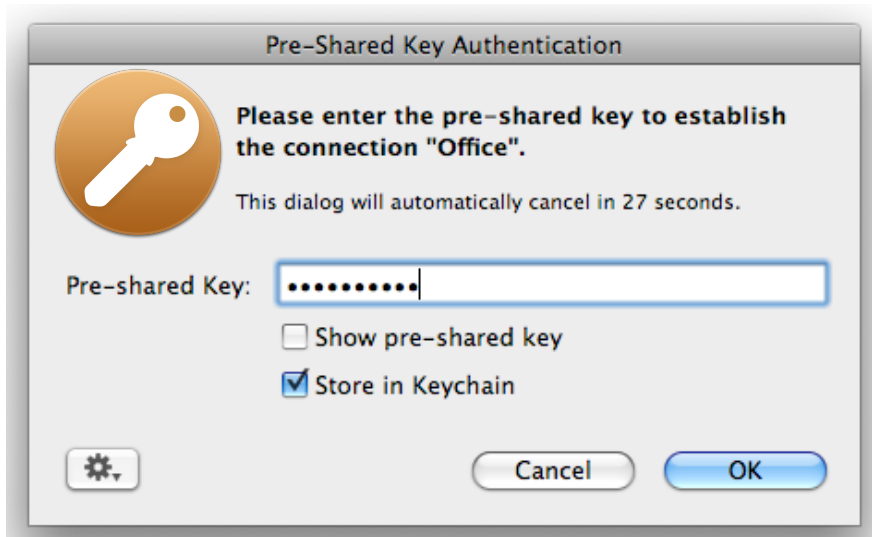
Which password do I enter here?

Enter your equinux ID and password. This is the account you used for purchasing or upgrading the software on our website.

Why do I need to enter this password?

Your plan(s) are stored in your equinux ID account. To activate the plan on a computer, you need to log in.

Pre-Shared Key



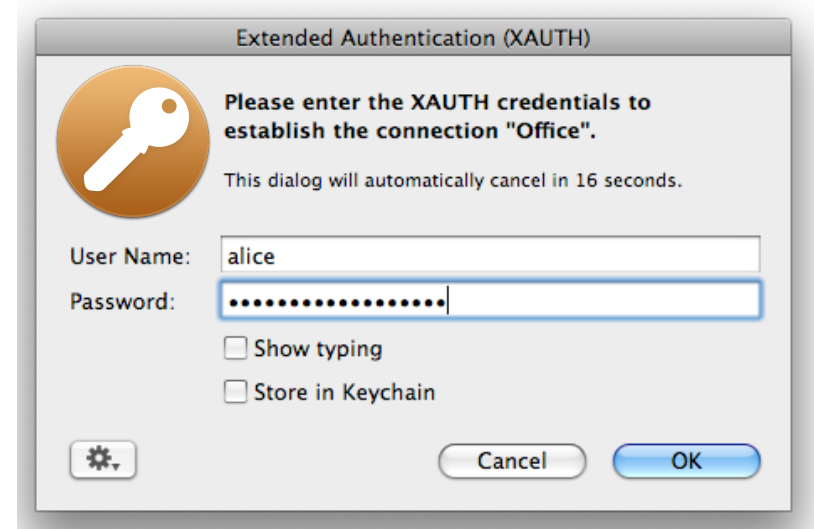
Which password do I enter here?

Enter the pre-shared key that was configured on your VPN gateway for this VPN connection. The setting may also be called “shared secret” or “PSK” or “group password” on the device. If you’re not the administrator of your VPN gateway, ask its administrator for assistance.

Why do I need to enter this password?

VPN Tracker needs this password in order to connect to your VPN.

Extended Authentication (XAUTH)



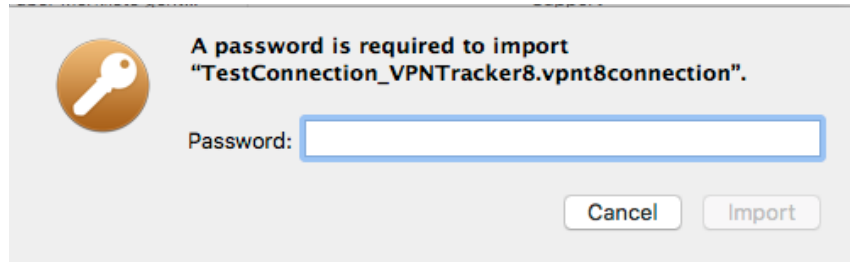
Which password do I enter here?

Enter the username and password of your VPN user. If you’re connecting to your office through VPN, this will most likely be the same password you use at the office. If unsure, ask your IT help desk or the VPN gateway’s administrator for assistance.

Why do I need to enter this password?

VPN Tracker needs this password in order to connect to your VPN.

Importing Connection



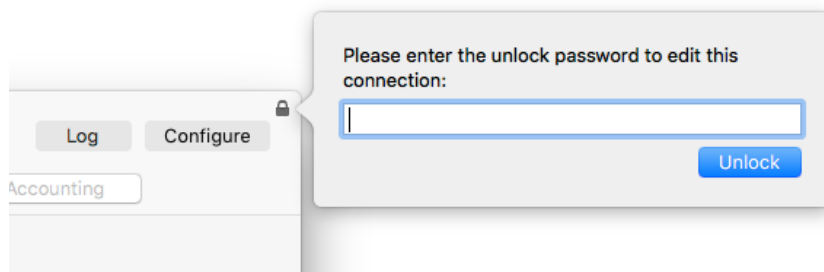
Which password do I enter here?

Enter the password that was set when this connection was exported.

Why do I need to enter this password?

All exported connections are encrypted to protect your confidential data. VPN Tracker needs the password to be able to decrypt and import the connection.

Unlock Connection



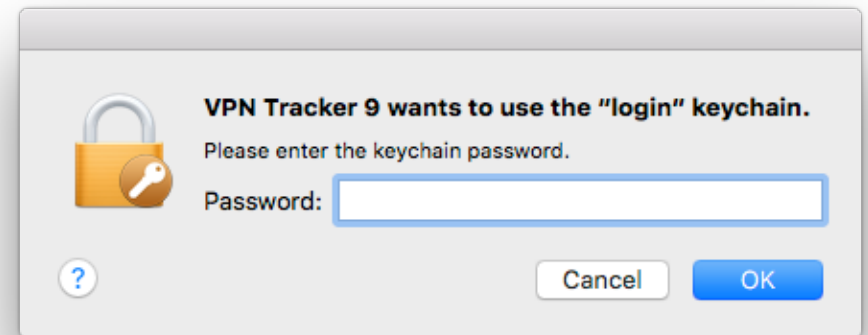
Which password do I enter here?

Enter the unlock password that was set when this connection was exported.

Why do I need to enter this password?

A locked connection cannot be edited. Enter the unlock password to unlock the connection for viewing/editing.

Keychain Password



Which password do I enter here?

Enter the password for the keychain that VPN Tracker needs to access. Often, this will be the same as the password for your user account on your Mac.

Why do I need to enter this password?

A password or private key that VPN Tracker needs to connect to your VPN is stored in this keychain, and access is locked.